**Bug Report**

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| --- | --- |
| ID number | #001 |
| Name | Laundry Detergent and Fabric Care Products - Tide |
| Reporter | Avinash |
| Submit Date | 02/08/2022 |
| Summary | Chat Closed option is not getting enable in Live Chat Support |
| URL | https://tide.com/en-us/ |
| Screenshot | C:\Users\Avinash\source\repos\SpecFlowProject1\SpecFlowProject1\Support\new.png |
| Platform | Windows 11 |
| Operating System | Edition Windows 11 Home Single Language  Version 21H2  Installed on ‎10-‎12-‎2021  OS build 22000.795 |
| Browser | Firefox |
| Severity | Low |
| Assigned to | Development teams |
| Priority | P2 |

**Description**

* Chat Closed option is not getting enable in Live Chat Support

**Steps to reproduce**

1. Open Browser enter URL.
2. Click on the Live Chat Option.

**Expected result**

* Chat Closed Option should have been enabled.

**Actual result**

Chat Closed Option is disabled

